

The Broadband Buzz

News from your local provider to keep you connected.

May 2024

Protect your devices with our TechShield plans!

Every day the internet is flooded with new threats from all over the world that can infiltrate your devices, corrupt your data and steal your information. TechShield plans give you all of the tools you need to arm yourself against these cyber threats!

Plans include anti-malware, cloud backup, password management plus 24/7/365 premium tech support with TechShield Support.

TechShield - \$8/mo

Protects 5 PCs & 5 Mobile Devices

- Internet security for computers, smartphones & tablets
- Anti-theft for mobile devices
- 50GB cloud backup space keeps your most important files and memories safe
- Convenient password manager to keep online logins safe
- 24/7/365 product support

TechShield Plus - \$12/mo

Protects 5 PCs & 5 Mobile Devices

- Internet security for computers, smartphones & tablets
- Anti-theft for mobile devices
- **250GB cloud backup space keeps your most important files and memories safe**
- Convenient password manager to keep online logins safe
- 24/7/365 product support
- **24/7/365 premium tech support**

Welcome Melissa!

We are excited to have Melissa join our team as an Accounting Manager! Melissa lives in Houston with her husband, 8 year old daughter, 5 dogs, 4 cats and 2 horses and enjoys rural living. She brings 23 years of telecommunications accounting experience to our team and is excited to become more involved in the local communities!



Office Closed

Our office will be closed Monday, May 27 for Memorial Day. If you have any service outages during this time, please call 507-886-4357 for assistance.

Severe Weather Reminder

Storm season will soon be upon us, so we want to remind everyone that MiBroadband requires that our equipment in your home is protected by a surge protector. This includes your router and set top boxes. We highly recommend you protect your own equipment as well, including your TV, desktop computer, laptops and tablets. These devices may be on the counter charging and should be unplugged before the storm or make sure they are plugged into a surge protector. Be sure it truly is a surge protector, rather than merely a power strip. Surge protectors offer a level of protection to your devices against power spikes. On the label, in fine print, you will find 'suppressed voltage rating'.



Your Local Technology Experts

507-886-6422 - support@mibroadband.com - www.mibroadband.com

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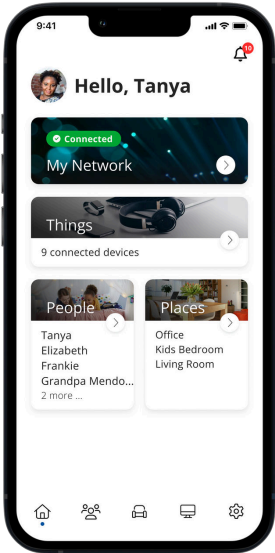
Why you should declutter your Wi-Fi network

Remove old devices from your network:

Older devices with older Wi-Fi technology can slow down your Wi-Fi network because they use outdated, slower Wi-Fi standards that are not optimized for our modern internet speeds. When these old devices are connected to your Wi-Fi, they can use up valuable bandwidth and cause congestion, leading to slower speeds and degraded performance for ALL devices on the network.

Those older devices can also use outdated security protocols, which can make your Wi-Fi network more vulnerable to hacking and cyber-attacks. For example, older devices may only support the WEP or WPA security protocols, which are less secure than the modern WPA2 and WPA3 protocols found on our Gigaspire routers and supported by newer devices. This can put your entire Wi-Fi network at risk and compromise the security of your personal and confidential data.

It's important to remove older devices from your Wi-Fi network if they are no longer in use or are rarely used. The good news is the CommandIQ app will alert you if you have an old device on the network. You can always see what devices are on your network from the 'Things' tab in CommandIQ. If you see an old device, you can remove it from the network with a single swipe. The CommandIQ app is FREE with our managed Wi-Fi routers!



HAPPY WORKIVERSARY!

Shayla Leutink
1 year in May



Upcoming Events

May 18: Trout Days Parade
June 26-30: Howard County Fair

Our 2024 Community Appreciation Event dates are coming soon!



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- LOCAL SERVICE & SUPPORT
- DVR & RESTART TV
- LOCAL NEWS & SPORTS
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