

The Broadband Buzz

News from your local provider to keep you connected.

July 2024

Mandatory 10-Digit Dialing

In preparation for the new 924 area code, all customers located within the 507 area code region should prepare for 10-digit dialing.

Beginning July 30, 2024, all local calls made within the 507 area code region must be placed using 10 digits (area code + the 7-digit telephone number). Starting July 30, calls placed using just 7 digits will not be completed.

Beginning August 30, 2024, new telephone lines or services may be assigned numbers using the new 924 area code.

Key information

- Your current telephone number, including current area code, will not change.
- You will need to dial the area code + telephone number for all local calls, including calls within the same area code.
- You will continue to dial 1 + area code + telephone number for all long distance calls.
- What is a local call now will remain a local call.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- You can still dial three digits to reach 911 and 988, as well as 211, 311, 411, 511, 711 and 811 where available.

Customers should ensure all services, automatic dialing equipment, applications, software, or other types of equipment that are programmed to dial 7 digits are reprogrammed to dial 10 digits and programmed to recognize the new 924 area code as a valid area code. Many systems operate on 10-digit dialing by default, but some older equipment may still use 7 digits. Examples include life-safety systems, fax machines, Internet dial-up numbers, security alarm systems and gates, ankle monitors, speed dialers, mobile and cordless phone contact lists, call forwarding settings, voicemail services, and similar functions. Please contact your medical alert or security provider if you are not sure whether your equipment needs to be reprogrammed to accommodate the upcoming change to 10-digit local dialing. Any needed reprogramming of alarm and home security equipment must be completed by July 30, 2024. Be sure to check your business stationery, advertising materials, personal checks, and your personal or pet ID tags to ensure the area code is included in your telephone number.

For additional information, please give us a call.

Office Closed

Our office will be closed Thursday, July 4th in observance of Independence Day. If you have any service affecting troubles during this time, please call our on-call technician at 507-886-4357.



Upcoming Events

July 4: Cherry Grove and Harmony 4th of July Parades

July 9-13: Winneshiek County Fair

July 13: Elma Trail Days Parade

July 15-21: Fillmore County Fair

2024 Summer Olympics

Catch all of the 2024 Paris Olympics on GoTo>TV!



PARIS 2024



Your Local Technology Experts

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WELCOME JESSE & MARK!

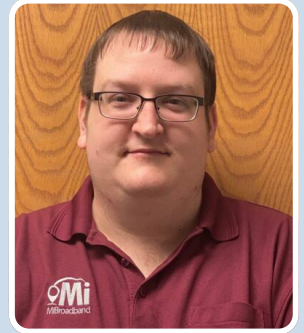


We are excited to welcome Jesse to our team as a Customer Experience Specialist! She joined us in April and has over 15 years of experience in customer service type roles. Jesse is from rural Preston, where she lives with her significant other and 3 children. They have 38 chickens, 1 rabbit, 3 cats and 3 dogs! If not at one of her kids' various events, you can find her in her vegetable and flower gardens or enjoying side by side rides with friends.



Please help us welcome Mark to our team! Mark joined us in May as an IT Network Systems Administrator. He is originally from central Wisconsin and brings over 15 years of IT experience. Mark is excited to be a part of the local community and in his spare time he loves to read and spend time with family & friends. He also has 2 dogs that are loving the country living!

Happy Workiversary!



Barry Churchill
Network Manager
20 years in July

SMART RURAL COMMUNITY!

MiBroadband is honored to be a Smart Rural Community provider! Smart Rural Community is a group of providers who are committed to driving growth and creating opportunities for our community. Smart Rural Community providers enable fast, reliable and sustainable connectivity needed to thrive in an online world. MiBroadband has met Smart Rural Community requirements, set by the Rural Broadband Association, to be a member provider that works tirelessly to keep small-town America connected. Providers lead and collaborate on broadband enabled projects that provide technology for distance learning, enhance state-of-the-art health care through telemedicine, and encourage entrepreneurship and economic development. These initiatives, among others, help to connect rural communities and keep them advancing towards a future-proof sustainable infrastructure. We are proud to join a network of Smart Rural Community rural broadband providers who meet robust broadband standards and are grateful to serve our rural community members – one connection at a time.

#SmartRuralCommunity

