

The Broadband Buzz

News from your local provider to keep you connected.

October 2025

Cybersecurity Awareness Month

Staying safe online is more important than ever. Throughout October, take a few extra minutes to review your passwords, watch out for phishing emails, and keep your devices updated. Small steps can make a big difference in protecting your personal information and keeping your connections secure.

Tips for Staying Safe Online:

- Use strong passwords & a different one for each account.
- Never open an attachment from someone you don't know, no matter how tempting!
- Beware of emails or texts including an "invoice" or asking you to log into an account to fix an urgent issue.
- Never send money or personal information to a non-validated source.

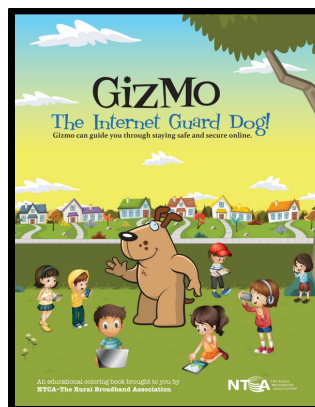


How can we help?

- **ProtectIQ** - virus protection built into our Wi-Fi routers, automatically protecting all your devices.
- **Techshield** - Virus protection that can be added to up to 5 mobile devices & computers.
- **Local customer service & device support** - if you are ever unsure about something online or think you've been scammed, give us a call! We are here to help.

Learn more!

Download "Gizmo the Internet Guard Dog" a fun coloring book that teaches the basics of staying safe online!



Windows 10 Support is Ending

Microsoft will officially end support for Windows 10 on October 14, 2025. After that date, security updates will no longer be provided, leaving your computer more vulnerable to viruses, malware, and performance issues. Upgrading to Windows 11 ensures your system stays secure, compatible with the latest software, and running smoothly.

Need help making the switch? Our team is here to guide you through the upgrade process so you can stay connected safely and reliably. Give us a call at 507-886-6422 to schedule an appointment!

Refer-a-Friend!

Know someone who could use fast, reliable internet? Refer them to us! When your friend signs up, you'll both receive a \$25 bill credit as our way of saying thanks. It's a win-win, so share the connection today!



Your Local Technology Experts

507-886-6422 - support@mibroadband.com - www.mibroadband.com

This institution is an equal opportunity provider and employer



Congratulations to our CSR Supervisor, Sydnie Morem, who was selected for The Rising Star Award at the ACA Connects/NCTC Independent Show. This award aims to highlight future leaders and influencers within their field. We are so proud of Sydnie and lucky to have her on our team!

Mindful Moment

Tips via thinkhealthcare.org

As autumn settles in, the drop in daylight and shift in daily routines can affect more than just our comfort level. Seasonal changes, especially shorter days and colder weather, can disrupt sleep, mood, and energy levels, and for some bring on Seasonal Affective Disorder (SAD).

Here are a few ways to strengthen your mental health this fall:

- Use light therapy or make time for natural sunlight in your mornings.
- Stay active and keep social routines, even when the weather gets tough.
- Be aware of the signs of SAD: fatigue, loss of interest, changes in sleep or appetite.



We're committed to helping our employees and customers stay mentally connected & supported. If the shorter days are hitting you harder this year, reach out—there are resources and people ready to listen.

If you need free, confidential support, call or text 988 to connect to the National Suicide Prevention Lifeline. The Lifeline is available 24 hours a day, seven days a week.

Iowa Call: 855-851-8111 Text: 855-895-8398 **Minnesota** Call: 651-288-0400 Text: SUPPORT to 85511

Directory Cover Photo Contest

We're collecting local photos for our 2026 Directory Cover! Share your favorite shot from within our service area for a chance to be featured on the cover and to win a \$50 bill credit. Please send your submissions to our email address support@mibroadband.com

Happy Workiversary!



Jodie - 22 years



Nathan - 4 years