

The Broadband Buzz

News from your local provider to keep you connected. February 2024

Harmony Telephone Company Unveils Rebrand to Support Strategic Vision and Focus on Superior Full-Service Broadband

Harmony Telephone Company is excited to announce it has begun operating as MiBroadband. MiBroadband is the collaborative effort of three area cooperatives committed to broadband deployment and ensuring all customers get the best from their connection. Mabel Cooperative Telephone Company, Spring Grove Communications and MiEnergy Cooperative have partnered to build a robust fiber optic network throughout the rural communities of southeast Minnesota and northeast Iowa with MiBroadband.

Committed to excellence in customer experience and reliably providing service to rural areas for many years, the parent companies of MiBroadband are passionate about the importance of quality broadband to daily life. Re-branding Harmony Telephone Company as part of MiBroadband highlights our core focus to make lives better by helping people get the best experience from their broadband connection.

MiBroadband provides excellent customer experience with all things communications related – including broadband, voice and video. MiBroadband employees deploy fixed wireless and fiber technologies, wire it to your home or business, connect your broadband enabled devices within your space, and are proud to support you and all your broadband needs. The MiBroadband team of professionals are highly trained in the technologies and electronics of today and will continue to be your full-service provider.

The team at MiBroadband is grateful for your continued support and look forward to serving you in the future. MiBroadband: Bringing the world to your door.



Keep your family & farm protected!

We can install cameras on your property to help keep you and your loved ones safe. Give us a call at 886-6422 for a quote!



Upgrade your speed for the Super Bowl!

Planning to stream the big game? Make sure you have enough bandwidth speed to stream and keep all your other devices connected without interruption! Call our office today to find out what speeds are available to you or check them out online at www.mibroadband.com

Like MiBroadband on Facebook!



Your Local Technology Experts

507-886-6422 - support@mibroadband.com - www.mibroadband.com

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Pay your bill online with SmartHub

With SmartHub you can easily make and manage your payments online or through the app. The app is available in the Apple App Store & the Google Play Store and you can access it online from our website at mibroadband.com. If you need assistance setting this up, please give us a call!

- View and pay your bill online
- Set up automatic payments
- Update your billing information
- View previous bills
- Report service trouble
- Update account information



Maddy – 4 years

*Happy
Workiversary
Month!*



Angela – 1 year

Why are my internet speed tests slower when I run them over Wi-Fi?

Testing your internet speed over Wi-Fi is impacted by many things. When doing so, consider the following:

- What is the type and age of the router you are using? An older router may not support the speed you subscribe to.
- Do you have the latest firmware and software updates on your router? This is important for both performance and security. (If you have a managed router from us, we do that for you).
- What is the maximum speed the device (your phone, laptop, desktop, etc.) you are using will support? If you are using an older device, it may not be capable of receiving the speed you pay for.
- Is there a chance you have a virus or malware on your device? This can slow things down.
- Do you have other things connected to your router while you are running the speed test?
- How far are you from the router? Do you have full signal?

All of these situations may cause slower speed test results over Wi-Fi. The most accurate speed tests come from bypassing the router and connecting directly to a computer. If you're in need of a new router, we've got you covered!