

# The Broadband Buzz

News from your local provider to keep you connected.

February 2026

## Winter Olympics

Get ready for the excitement of The Winter Olympics! From thrilling alpine races to figure skating, hockey, and snowboarding... watch every unforgettable moment of NBCUniversal's coverage with GoTo>TV!



## Ped Reminder

Handholes and Peds are an important part of our fiber network. When moving snow, please do not pile on or around handholes or peds. This slows down our locate response time and if fiber is damaged, we have to endure outages and costly repairs. Also remember to always call 811 before you dig!



**Minnesota:** Call 811 or go to [gopherstateonecall.org](http://gopherstateonecall.org)

**Iowa:** Call 811 or go to [iowaonecall.com](http://iowaonecall.com)

## What is a QR code?

A QR code is a two-dimensional code that you can scan with a smart device that will take you directly to a link.

### To scan:

1. Open the camera app on your smart phone or tablet and point it at the QR code
2. Tap the banner that appears to open the link associated with the QR code

Test it out on the next page to download the CommandIQ app!



507-886-6422 - [support@mibroadband.com](mailto:support@mibroadband.com) - [www.mibroadband.com](http://www.mibroadband.com)

*This institution is an equal opportunity provider and employer*

## Pancake Breakfast



Mark your calendar for our Customer Appreciation Pancake Breakfast on March 14 at the Harmony Community Center! More details to come soon.

## Refer a Friend

Know someone who could use fast, reliable internet? Refer them to us! When your friend signs up, you'll both receive a \$25 bill credit as our way of saying THANKS! It's a win-win, so share the connection today!

**HAPPY**  
*Workiversary*



Maddy - 6 years

Ali - 2 years

**Your Local Technology Experts**

# Pay your bill online with SmartHub!

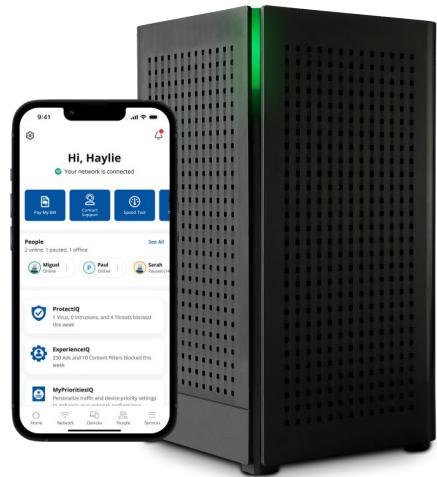
With SmartHub you can easily make and manage your payments online or through the app. The app is available in the Apple App Store & the Google Play Store and you can access it online from our website at [mibroadband.com](http://mibroadband.com). This is a great tool to quickly view your account and make changes. If you need assistance setting this up, please give us a call!



- View and pay your bill online
- Sign up for paperless billing
- Set up automatic payments
- Update your billing information
- View previous bills
- Report service trouble
- Update account information
- 24/7 access from the palm of your hand

## InControl Wi-Fi

Our InControl Wi-Fi features are included at no extra cost when you lease one of our routers, helping you get the best internet experience possible! Make sure to have the CommandIQ app set up to access these free features.



### What are the benefits of our routers?

- We run all firmware and software updates so you don't have to
- Remote troubleshooting
- Easy-to-use mobile app (CommandIQ)
- All devices connected to your network are automatically protected from virus and malware intrusions
- Parental controls



*Scan here to download the app!*

## Mindful Moment

The 988 Lifeline is a free, confidential service available 24 hours a day by call, text, or online chat for anyone experiencing a mental health, substance use, or suicidal crisis. You can contact 988 if you or a loved one are struggling with thoughts of self harm, substance use concerns, anxiety, depression, loneliness, trauma, or relationship challenges. It is also a helpful resource if you are worried about a friend or family member who may need crisis support.



The goal of the 988 Lifeline is to provide immediate emotional support and connect people with local, community based resources, offering help in the least restrictive way possible and reducing the need for emergency services unless there is an immediate physical danger.